United Airlines London Heathrow Office

Terminal Operations, Ticketing Services & Station Guide

Key Office & Contact Details

Location: London, United Kingdom

Airport Code: LHR

Terminal: Terminal 2 (The Queen's Terminal), Zone D

Customer Support: +1-833-581-2321

Airport Address: London Heathrow Airport, Hounslow TW6 3XA, United Kingdom

OFFICE OVERVIEW

The United Airlines London Heathrow Office provides comprehensive travel support for passengers traveling between the United Kingdom and major transatlantic gateways across North America. Operating from the state-of-the-art Terminal 2, United offers dedicated customer check-in desks, ticketing assistance, United Club lounge amenities, and Premier Access services.

AVAILABLE AIRPORT SERVICES

Flight Booking & Changes

Full support for new ticket issuances, flight adjustments, cabin upgrades, and same-day flight changes.

Check-in & Boarding Support

Self-service kiosk assistance, document verification, Premier Access priority check-in, and seat assignment services.

Baggage Assistance

Checked luggage drop-off, oversized baggage processing, delayed baggage reporting, and tracking assistance.

Special Assistance & Lounges

Wheelchair support, medical clearance guidance, and access to the United Club and United Polaris Lounge in Terminal 2B.

NONSTOP U.S. FLIGHT DESTINATIONS

U.S. Destination Hub	Airport Code	Aircraft & Cabin Features
Newark / New York	EWR	Boeing 767-300ER / 777-200ER (Polaris, Premium Plus)
Washington Dulles	IAD	Boeing 777-200ER / 767-400ER
Chicago O'Hare	ORD	Boeing 777-200ER / 787 Dreamliner
San Francisco	SFO	Boeing 777-300ER / 787-9
Houston Intercontinental	IAH	Boeing 777-200ER
Los Angeles	LAX	Boeing 787 Dreamliner
Denver	DEN	Boeing 787 Dreamliner

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