UNITED AIRLINES AFRICA OFFICES

Airport Customer Service & Operations Directory — Part 1

Johannesburg United Airlines Office

JNB

OFFICE & AIRPORT ADDRESS

O.R. Tambo International Airport (JNB)
Terminal A (International) & Terminal B
1 Jones Road, Kempton Park 1627
Johannesburg, South Africa

CUSTOMER SUPPORT & HOURS

Telephone: **+1-833-581-2321**
Check-in Counters: Terminal A
Hours: Opens 4 hours before departure; closes 60 minutes prior to departure.

Office Overview: The United Airlines Johannesburg Office provides end-to-end travel assistance for passengers departing from or arriving in South Africa. Key services include non-stop flight ticketing to Newark (EWR), rebookings, baggage clearance support, mileage upgrades, and international customer care.

AVAILABLE ASSISTANCE & KEY SERVICES

- ☑ Flight reservations and seat changes
- ☑ Baggage allowances & lost bag tracking
- ☑ Corporate travel & MileagePlus support
- ☑ International check-in support
- ☑ Flight status & rebooking assistance
- ☑ Special travel guidance & assistance

#UnitedAirlines #JohannesburgOffice #JNB #FlyUnited #TravelSmart #GlobalTravel

Cape Town United Airlines Office

CPT

OFFICE & AIRPORT ADDRESS

Cape Town International Airport (CPT)
International Terminal, Row A (Counters 31-37)
Matroosfontein, Cape Town 7490
Western Cape, South Africa

CUSTOMER SUPPORT & HOURS

Telephone: **+1-833-581-2321**
Operating Days: Mon, Thu, Sat
Hours: Counters open 4 hours before departure and close 60 minutes prior.

Office Overview: Serving the Western Cape, the United Airlines Cape Town Office handles direct long-haul operations connecting South Africa to Newark (EWR) and Washington Dulles (IAD). Ground staff assist with ticketholder inquiries, priority handling, and travel compliance.

AVAILABLE ASSISTANCE & KEY SERVICES

- ☑ Direct transatlantic booking modifications
- ☑ Baggage weight & oversized item policy
- ☑ Special assistance & mobility arrangements
- ☑ Check-in & boarding pass issuance
- ☑ Real-time flight updates & disruptions
- ☑ Global customer support services

#UnitedAirlines #CapeTownOffice #CPT #FlyUnited #SouthAfricaTravel #TravelSmart

Accra United Airlines Office

ACC

OFFICE & AIRPORT ADDRESS

Kotoka International Airport (ACC)
Terminal 3, Airport Road
Accra, Ghana

CUSTOMER SUPPORT & HOURS

Telephone: **+1-833-581-2321**
Office Hours: Daily 6:00 a.m. – 10:00 p.m.
Check-in Counters: Open 3 hours before flight.

Office Overview: Operating out of Kotoka International Airport's main terminal, the United Airlines Accra Office delivers travel support for non-stop services connecting Ghana with Washington Dulles (IAD). On-site agents facilitate ticketholders with travel policies and documentation.

AVAILABLE ASSISTANCE & KEY SERVICES

- ☑ Flight booking, ticketing & refunds
- ☑ Excess baggage & cargo guidance
- ☑ Corporate accounts & group bookings
- ☑ Terminal check-in & seat selection
- ☑ Schedule updates & standby management
- ☑ Customer care & travel advisories

#UnitedAirlines #AccraOffice #ACC #FlyUnited #GhanaAviation #GlobalTravel

UNITED AIRLINES AFRICA OFFICES

Airport Customer Service & Operations Directory — Part 2

Lagos United Airlines Office

LOS

OFFICE & AIRPORT ADDRESS

Murtala Muhammed International Airport (LOS)
International Terminal
Ikeja, Lagos, Nigeria

CUSTOMER SUPPORT & HOURS

Telephone: **+1-833-581-2321**
Check-in Windows: Opens 5 hours before flight
Check-in Closure: Strictly 90 minutes before departure

Office Overview: The United Airlines Lagos Office provides assistance for direct flights between Nigeria and Washington Dulles (IAD). Located at Murtala Muhammed International Airport, customer care representatives manage passenger reservations, priority check-in, and luggage processing.

AVAILABLE ASSISTANCE & KEY SERVICES

- ☑ Reservations, rebooking & fare inquiries
- ☑ Baggage check, tracking & claims
- ☑ MileagePlus loyalty redemption support
- ☑ Check-in counter operations
- ☑ Flight departure status & gate info
- ☑ General travel documentation assistance

#UnitedAirlines #LagosOffice #LOS #FlyUnited #NigeriaTravel #TravelSmart

Marrakesh United Airlines Office

RAK

OFFICE & AIRPORT ADDRESS

Marrakesh Menara Airport (RAK)
Terminals 1 and 2
Marrakesh, Morocco

CUSTOMER SUPPORT & HOURS

Telephone: **+1-833-581-2321**
Check-in Counters: Open 3 hours before flight
Hours: Aligned with scheduled flight departures

Office Overview: Supporting United's North African service connecting Marrakesh directly to Newark (EWR), the Marrakesh Menara Airport station offers complete passenger support including check-in, ticketing adjustments, and boarding guidance for U.S.-bound travelers.

AVAILABLE ASSISTANCE & KEY SERVICES

- ☑ Flight reservation adjustments
- ☑ Luggage allowance information
- ☑ Passenger assistance & special care
- ☑ Check-in & boarding pass issuance
- ☑ Real-time flight status & notifications
- ☑ International customer support

#UnitedAirlines #MarrakeshOffice #RAK #FlyUnited #MoroccoTravel #GlobalTravel

Dakar United Airlines Office

DSS

OFFICE & AIRPORT ADDRESS

Blaise Diagne International Airport (DSS)
Main Terminal Operations
Diass, Thiès Region, Dakar, Senegal

CUSTOMER SUPPORT & HOURS

Telephone: **+1-833-581-2321**
Check-in Counters: Open 3 hours before flight
Counter Closure: Strictly 120 minutes before departure

Office Overview: Located at Senegal's primary international hub, the United Airlines Dakar Office provides comprehensive ground services for passengers flying between Dakar and Washington Dulles (IAD), including ticket updates, travel requirements validation, and luggage assistance.

AVAILABLE ASSISTANCE & KEY SERVICES

- ☑ Flight booking and change assistance
- ☑ In-cabin and checked baggage guidance
- ☑ MileagePlus passenger support
- ☑ Check-in desk support & bag drop
- ☑ Flight schedule status updates
- ☑ Travel advisories and customer assistance

#UnitedAirlines #DakarOffice #DSS #FlyUnited #SenegalTravel #TravelSmart